



GENERATOR MAINTENANCE CONTRACT

Month of Maintenance: _____

Smart Electric

3900 Smith AVE

Everett, WA 98201

425-999-3040

office@smartelectricseattle.com

Customer Name: _____

Address: _____

Phone: _____

Email: _____

1. Scope of Services

Smart Electric Agrees to provide preventative maintenance services for the Generator(s) listed below:

Generator Details:

- Make: _____ Serial Number: _____ Approx Install Date: _____

2. Service Plan Options:

Smart Electric offers the Service Plan with flexible contract durations, payment options and is now offering 24/7 LTE monitoring. Generac has LTE-4G Cellular monitoring devices that we can install at your next maintenance:

- For previous installations, we offer a 1 time discount. Smart Electric will provide an LTE device at \$328 (MSRP \$384) and waive the \$55 installation fee.

Annual Plan Includes:

- LTE Monitoring (Minimize downtime)
- Firmware update and check
- Oil replacement
- Oil filter replacement
- New spark plugs
- New air filter
- Battery test and inspection

- Check for correct fuel pressure delivery
- Valve adjustments (if applicable)
- Operational test
- Inspection of transfer equipment (if accessible during visit)
- Off-hours service availability (subject to tech availability)
- Priority Scheduling for service calls for all contracts

	MONITORING INCLUDED	
☐ 2-year	\$762.44 (\$63.54/month)	Above all non-contract holders
☐ 5-year	\$1750 (\$36.46/month)	Dispatched first during outages
☐ Without Contract -Not Monitored	\$389 service cost + \$75 Monitoring fee	No priority

Prices Subject to change and do NOT include taxes

Monthly costs are broken down into 1yr for a 2yr plan and 4yrs for a 5yr plan

3. Terms & Conditions

- Term:** The initial term of this Agreement shall be for the selected plan duration, automatically renewing unless terminated with a 30-day written notice.
- Payment:** Full payment for the selected plan is due at the time of agreement signing or automatic monthly payments will need valid credit card or bank information for ACH transfers. Additional maintenance or repairs outside of the plan coverage will be billed separately.
- Exclusions:** This Agreement does not cover damage due to misuse, acts of nature, or repairs outside standard maintenance services or once warranty coverage expires.
- Warranty Compliance:** All services provided will comply with the manufacturer warranty requirements to maintain warranty validity. ONLY Smart Electric LLC is allowed to service the generator or electrical system pertaining to the generator while under this Agreement.
- Liability Limitation:** Smart Electric is not liable for consequential damages due to generator failure.
- Smart Electric** will automatically perform your maintenance within 45 days of the month your service is due. Storms and Power outages that cause generators to run more than 24hrs after install will require a maintenance and valve adjustment sooner!
- Contract is non refundable, but is transferable**

4. Customer Acceptance

I, the undersigned, agree to the terms outlined above and authorize Smart Electric to perform generator maintenance as per the selected plan

- ☐ Paid in full
- ☐ Monthly, withdrawn on the ____ day of each month.
- ☐ Annual

Customer Signature:_____ **Date:** _____